

# Raise your **revenue integrity** with CDI

Improve clinical documentation for **denials prevention** and **enhanced quality scores**

Recent trends in revenue integrity require that health care providers target their focus on clinical documentation integrity to achieve higher quality scores and for denials prevention. Readily available on the internet, the scores can impact a provider's reputation and influence the patient decision on where they go for health care.

Provider success in this environment is challenged by understaffed CDI programs. Many are struggling to achieve benchmarks for chart reviews and query rates.

**nThrive can assist your organization with:**



## Improved documentation

by introducing best practices that reduce incomplete and lack of specificity in documentation



## Lower clinical denial rates

by providing ample clinical documentation to support diagnosis and withstand third party denial



## Focused physician education

by providing data showing specific trends



## Improved quality scores and stable CMI

by providing physician education and validation of query responses

## The nThrive CDI solution

combines tech-enabled service delivery, analytics and consultative assistance to prevent issues and provide continuous improvement to your system.



Web-based platform **allows access from anywhere**



Strategic insights to make **data-driven decisions**



**Analyze, implement and sustain**

CDI programs with assistance from seasoned experts



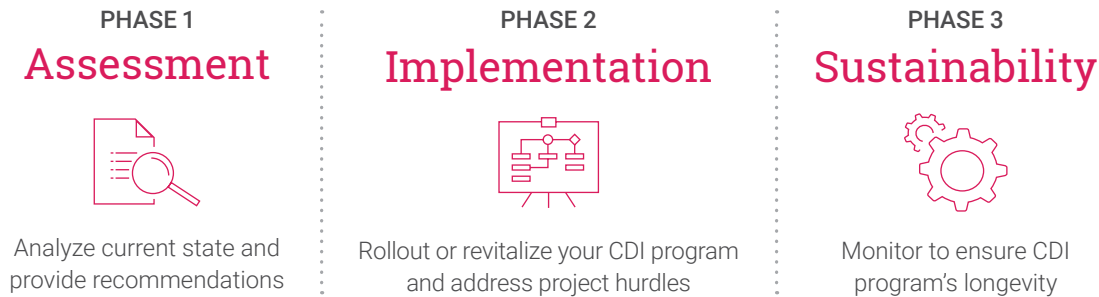
Optional EHR integration to **streamline workflow**

by including inbound documents

# Technology-enabled Service Delivery and Program Assessment

nThrive professionals use nThrive CDI technology, best known methodologies and an integrated services delivery model to help you revitalize your existing program or develop and implement a results-driven CDI program for your organization.

Leverage nThrive CDI expertise to determine the best all-around solution for sustainable improvements through a three phased approach:



### Our consulting experts identify risk factors

and develop processes to yield best practice outcomes, then align the processes with CDI technology to maximize workflow and efficiencies. We offer clinical documentation experts to:

- |  |   |   |
|--|---|---|
| <b>Uncover</b> poor documentation root causes                    | <b>Monitor</b> and maintain positive gains, long-term             | <b>Support</b> complete life cycle of revitalization based on needs and goals |
| <b>Promote</b> and drive adoption of new documentation processes | <b>Provide</b> education by practicing physicians and CDI experts |   |

## Client Success!

A CDI assessment for a large health care organization discovered a CMI rate of 1.586. The CDI was outsourced to nThrive and within a year **CMI increased by 9.5%** to 1.674. Most recently the CMI for this organization is 1.71.

### nThrive offers full department program outsourcing, built by CDI professionals –

on-site, remote or hybrid models. Our CDI professionals are audited annually and know the latest regulatory and compliance mandates, annual IPPS rule changes and AHIMA query guidelines.

### We offer:

nThrive CDI professionals average **>10 years'** experience

**Charge reviews and assessments** conducted standalone or pre-engagement

Embedded Workflow Optimization/ Productivity Management to **streamline communications** and concurrent workflow

**Open Technology** interface with encoders (e.g. Trucode and 3M); AHIMA-compliant query process embedded into EMRs (e.g. Epic, Cerner, Paragon, Meditech)

**Collaboration** with physicians for documentation to support: intensity of service, severity of illness, queries integrated into EMR work flow for highest documentation and coding specificity and clarification of PSIs/HACs for **highest quality scores**

Embedded validation process reviews mismatches and **ensures queries are completed**

KPIs such as productivity and query rates provide **continuous feedback** and reporting loop

**Track and trend** 120+ AHIMA-compliant queries that guide physician education

We use **data analytics** to resolve needs, prevent denials and optimize reporting quality